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Mission

To represent the Government of Guam, prosecute on behalf of the People of Guam, and uphold the rule of law.

Vision

To OAG is a trusted and respected leader in Guam and the western Pacific providing the highest quality of legal services and representation to the government.

Core Values

- Professionalism
- Respect
- Integrity
- Dedication
- Excellence

Introducing the OAG

The eight divisions and various units within the Office of the Attorney General (OAG) collectively work together to meet our mission and vision while upholding the workplace values we strive for. We seek to *Help Guam Families* by assisting parents with obtaining financial support to raise their children in the **Child Support Enforcement Division**; rehabilitating and adjudicating minors in criminal proceedings and providing GovGuam with representation for cases involving youth and incapacitated adults in the **Family Division**; and our **Victim Service Center** guides victims and their families through the criminal justice process by providing case updates and facilitating access to resources and services.

We strive to *Protect the Public* through the work of our **Prosecution Division** which prosecutes all adult criminal cases and in our **Consumer Protection Division**, we seek to enforce local law against false, misleading and deceptive practices and promote consumer education and awareness.

We continue to *Serve the Government*, our client, through the **Civil Litigation Division** which represents agencies and individual employees in civil actions involving GovGuam; the **Solicitor Division** provides legal counsel to GovGuam agencies through the review of procurements and contracts, or through legal advice and opinions; and the **General Counsel Division**, created in 2020 to serve as liaison to the legislature, focuses on matters concerning external and internal policy and procedure. Lastly, our **Administration Division** supports the needs and business operations of the entire OAG.

Employee Demographics

200 employees carry out the mission of the OAG

| | Support Staff | Attorneys | Investigators |
|------|---------------|-----------|---------------|
| FY18 | 127 | 58 | 17 |
| FY19 | 126 | 54 | 18 |
| FY20 | 127 | 55 | 18 |

34 law schools represented by 55 attorneys in the OAG

| | Gender | | Age | | |
|------|--------|------|-------|-------|-----|
| | Female | Male | 18-30 | 31-50 | 51+ |
| FY18 | 123 | 79 | 18 | 105 | 79 |
| FY19 | 124 | 74 | 20 | 99 | 79 |
| FY20 | 130 | 70 | 19 | 103 | 78 |

Pandemic Overview

Last year brought unprecedented challenges as we faced COVID-19. Using technology-driven solutions, we continued our mission while keeping the safety of our employees and the community our top priority. All employees were able to work safely & remotely for the duration of the stay-at-home order using a cloud-based workspace, an initiative we prioritized and introduced this fiscal year. [Virtual meeting rooms for visitors](#) were created for safe access to our office and staff, as well as to allow our attorneys access to virtual court hearings, and all safety protocols were followed for our frontline employees who directly assisted, investigated, mediated or litigated for GovGuam and the public on various pandemic-related matters. Highlights of the work we conducted during the public health emergency are illustrated below.

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Leevin Taitano Camacho
Attorney General of Guam


2,250*
Quarantine home checks by OAG investigators


182*
Price gouging complaints received


35*
Landlord/Tenant Mediations


\$4.2M+*
Stimulus and COVID relief collections garnished for Guam's children

*Statistics based on calendar year

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Our Performance

The public health emergency shifted aspects of the way we conducted business in FY2020. Personnel resources were realigned to assist the government in responding to the needs of our island, including the enforcement of quarantine and isolation orders and litigating petitions lodged with the court; investigating reports of price-gouging; and shifting child support operations to meet the demands of reviewing stimulus relief checks for garnishment. Alongside these duties, each division continued its daily functions serving the public, displayed below.

Helping Guam Families

Child Support Enforcement

\$11.4M collected during FY20

| | Child Support Collected | Active Caseload |
|------------|-------------------------|-----------------|
| FY18 | \$9,923,175.00 | 6,512 |
| FY19 | \$9,382,651.00 | 6,584 |
| FY20 | \$11,442,638.00 | 6,464 |
| Δ% FY19-20 | 21.95% | -1.82% |

\$2.8M increase in garnishment from 2019 as a result of stimulus and COVID-19 relief checks

Victim Service Center

1,137 victims served in FY20



| | Victims Served | Criminal Injuries Compensation Program Awarded |
|------------|----------------|--|
| FY18 | 1,307 | \$172,976.08 |
| FY19 | 1,285 | \$60,202.45 |
| FY20 | 1,137 | \$112,742.88 |
| Δ% FY19-20 | -11.51% | 87.27% |

Launched in February 2020, VINE is a free, web-based portal that allows 24-hour access to criminal cases for victims. Since then, 2,769 notifications were sent out to victims of crime and there are over 340 active registrants*. VINE is fully funded by a grant secured by the OAG Grants Team, beginning with a \$251k FY19 grant.

*as of July 2021

Protecting the Public

Prosecution

1,302 cases charged in FY20

| | Felony Cases Filed | Misdemeanor Cases Filed | Highest Charged Cases October '19 - September '20 |
|------------|--------------------|-------------------------|---|
| FY18 | 771 | 643 | Family Violence 274 |
| FY19 | 716 | 610 | DUI/DWI 210 |
| FY20 | 714 | 588 | Drugs 203 |
| Δ% FY19-20 | -0.27% | -3.60% | Theft 173 |

Family

Over **30** trainings and outreach attended and conducted



| | Juvenile Delinquency & Drug Court | Restorative Justice |
|------------|-----------------------------------|---------------------|
| FY18 | 196 | 130 |
| FY19 | 202 | 157 |
| FY20 | 176 | 76 |
| Δ% FY19-20 | -12.87% | -51.59% |

Consumer Protection

Actively engaged in opioid-related suits to combat drug-related issues; Guam to receive portions of settlements upwards of \$4.6B.

| | Parole Board Hearings Attended | Restitution Collected |
|------------|--------------------------------|-----------------------|
| FY18 | * | \$53,461.91 |
| FY19 | 131 | \$76,714.30 |
| FY20 | 225 | \$76,098.18 |
| Δ% FY19-20 | 71.75% | -0.80% |

*New initiative, no data for previous years

Serving the Government

Civil Litigation

Government Claims

| | Opened | Closed | Denied |
|------------|---------|---------|---------|
| FY18 | 122 | 71 | 29 |
| FY19 | 102 | 131 | 52 |
| FY20 | 90 | 88 | 34 |
| Δ% FY19-20 | -11.76% | -32.82% | -34.61% |

71* Quarantine cases taken to court

32* Quarantine matters resolved through negotiations

*Based on calendar year data

Solicitor

| | Contract Review | Legal Guidance & Opinions Requests |
|------------|-----------------|------------------------------------|
| FY18 | 454 | 123 |
| FY19 | 429 | 221 |
| FY20 | 327 | 128 |
| Δ% FY19-20 | -23.77% | -42.08% |

General Counsel Division

The OAG's newest division is heavily vested in legislative matters and is intimately involved with both internal and external processes like Freedom of Information Act Requests and general policy.

| | Legislative Requests Received | FOIA Requests Received |
|------|-------------------------------|------------------------|
| FY20 | 28 | 14 |



548*

public notices for government meetings and 73 GovGuam-wide COVID-19 related FOIA requests and responses posted on our website

*Based on April-November 2020

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Financial Snapshot

FY2020 General Fund Allocation

\$15,015,134.00

-0.15% decrease from FY2019

Three-Year General Fund Budget Change Trend

| Fiscal Year | General Fund Budget | Change (%) |
|-------------|---------------------|------------|
| FY18 | \$17,286,153.00 | +6.93% |
| FY19 | \$15,039,063.00 | -12.99% |
| FY20 | \$15,015,134.00 | -0.15% |

General Fund Allocation & Expenditures

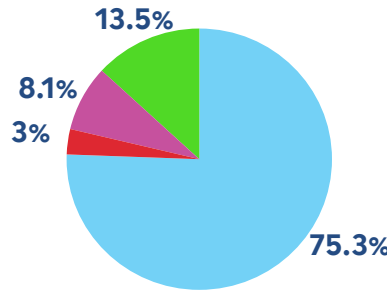
Allocation
\$15,015,134.00

Expenditures
\$13,716,869.54

Over two quarters of FY20 was during the public health emergency. The priority was responding to the COVID-19 pandemic. As a result, there were significant impacts on our operations, including our ability to fill vacancies and to procure supplies and equipment that were not directly related to the COVID-19 response. This contributed to our expenditure rate.

General Fund Expenditures

Salaries, benefits and building rent and utilities comprise of 85.1 % of the OAG's total expenditures. The remaining 14.9% includes the purchase of supplies and materials; contractual services like document storage and record management; and equipment purchases.



Total: \$13,716,869.54

Breakdown by category:

- Salaries and Benefits.....\$10,538,945.06
- Travel.....\$9,617.75
- Contractual.....\$417,268.98
- Building Rent & Utilities.....\$1,128,960.00
- Expense Reimbursement.....\$(272,789.56)
- Other*.....\$1,894,867.31

*Supplies, Equipment, Drug Testing, Telephone, Capital, & Federal matching

Technology Upgrades

Since the onset, AG Camacho committed to increasing the use of technology to better serve our community and enhance the workplace experience for our employees. A quarter of all fully executed purchase orders in FY2020 went towards technology infrastructure, equipment and upgrades to help achieve this goal.

Invitations for Bid for technology improvements were initiated in FY2020 and completed and implemented in early FY2021 because of the public health emergency. Here is a breakdown of technology-related purchase orders initiated in FY2020 and finalized in FY2021.

| Purchase Orders Fully Executed | Technology Related Purchase Orders |
|--------------------------------|------------------------------------|
| \$552,691.21 | \$132,177.26 |

24%
of our total purchase orders in FY 2020 was utilized for technology and information technology resources and supplies

| | |
|----------|------------------------------------|
| \$27,188 | Storage Area Network |
| \$28,128 | Cloud-based Software |
| \$60,818 | Information Technology Rack Server |

Victim of Crime Act (VOCA) FUNDS

The OAG is responsible for managing the Victims of Crime Act federal grant which funds organizations that provide direct services to victims of crime. \$1.3M in funding from FY2019 was sub-granted to six organizations in FY2020 and must be used by September 2022.



\$1.3m

sub-granted to organizations who provide direct services to the community in FY20

- Erica's House..... \$39k
- Guam Legal Services Corp..... \$202k
- Sanctuary, Inc. Of Guam..... \$172k
- Victim Advocates Reaching Out..... \$111k
- Victim Service Center..... \$490k
- Automatic Victim Information Notification System..... \$251k

AG Camacho has joined AGs across the country urging the US Senate to pass the VOCA Fix Act of 2021

Year-over-year, there has been a reduction in VOCA funding. The VOCA Fix Act of 2021 addresses the reduction in VOCA funding for territories and states.

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Looking Ahead

The OAG intends to continue building out its technology capacity in the coming years as both cost-saving measures and to expand employee resiliency, security and effectiveness.

Priorities

One way to improve the way that our Child Support Enforcement Divisions helps Guam families is through updating the Absent Parent Automated Payment Information (APASI) system. The modernizing of this system would allow us to improve service to our consumers, while also reducing maintenance costs which run over \$1M each year.

We recognize that the public's confidence in our office and the criminal justice system is essential to building communities. We are working toward final procedures for the handling of officer involved incidents or cases where the public interest favors an independent investigation. We are also looking at ways that we can expand on our support of local law enforcement partners through updating software, purchasing equipment, and providing training opportunities.

With the rise nationally in cyber attacks, we are building on our technological resilience within our office. This work started with the move to a cloud-based email platform, but we are now expanding use across the office to shared workflows and data storage. These investments will result in both increased efficiency and resilience.

Finally, so much of the work we do as an office cannot be captured by performance metrics. We continue to build on our efforts to protect our environment through litigation which includes cases such as our PFAS litigation, National Environmental Policy Act litigation, and [a case to have the U.S. Navy pay its fair share of cleaning Ordot Dump.](#)

Future Challenges and Economic Outlook

The COVID-19 pandemic will continue to present the most significant operational and economic challenge for the OAG and government of Guam as a whole. There will be recurring costs that we will see moving forward such as increased bandwidth to handle the demands of videoconferencing, software that meets all necessary security requirements, and tools that create a more efficient management of cases and data.

Our team will continue to be called on to adapt to an environment that is increasingly reliant on remote access and electronic data. We will need to build on our ability to receive, organize, and store digital information. We will need to learn to communicate with the court, stakeholders, and our clients through the use of online technology.



The OAG strives to increase transparency and works to finalize procedures for the handling of officer involved incidents.



The OAG used technology to host its first-ever virtual fitness challenges to commemorate National Crime Victims' Rights Week in April, pictured above and below



Social Media Highlight

Average per month in FY2020:

 **9,100**
twitter impressions
7 new followers

What would you like to see reported? Please let us know by contacting Carlina Charfauros at ccharfauros@oagguam.org or (671) 475-3324



AG Camacho received the Jim Jones Public Service Award for his work in championing environmental justice

